

Subject: Re: Fwd: Re: UPS Store curbside

From: Donald Duckworth <duckworth.donald@gmail.com>

Date: 11/26/2013 11:12 AM

To: Chad Molnar <chad.molnar@lacity.org>

CC: Mike Bonin <mike.bonin@lacity.org>, Debbie Dyner Harris <Debbie.DynerHarris@lacity.org>, Nate Kaplan <nate.kaplan@lacity.org>, Mark Antonio Grant <mark.grant@lacity.org>, Karen Dial <KDial@hbdrollinger.com>, Miki Payne2 <miki@hbdrollinger.com>, Mike Minaravesh <Store4417@theupsstore.com>

Thank you Chad.

On Tue, Nov 26, 2013 at 10:41 AM, Chad Molnar <chad.molnar@lacity.org> wrote:

Great!

The green paint is going to take longer. I'm not sure that we have a time line on that yet, but Nate can give you an update.

In the meantime, we'll keep doing our best with DOT.

--

Chad Molnar

Chief of Staff

Councilmember Mike Bonin

City of Los Angeles

[310-483-6099](tel:310-483-6099) | www.11thdistrict.com

On Tue, Nov 26, 2013 at 10:32 AM, Donald Duckworth <duckworth.donald@gmail.com> wrote:

Ok Chad! The UPS owner says that he's good from last week on... You were correct; his email of this morning did not recognize the corrective efforts that the Council Office had already put in place. We are now all clearly working on a new page and he'll communicate from that point of view in the future. We have moved ahead on this! Thank you.

He did ask if we have any time line for changing-out the green paint and extending the loading zone? I told him I'd get back to him.

On Tue, Nov 26, 2013 at 9:59 AM, Chad Molnar <chad.molnar@lacity.org>

wrote:

I see the email today from Mike Ravesh, but he doesn't say whether anyone has actually been ticketed today or even this week. Please confirm with Ravesh whether anyone has been ticketed.

--

Chad Molnar
Chief of Staff
Councilmember Mike Bonin
City of Los Angeles
[310-483-6099](tel:310-483-6099) | www.11thdistrict.com

On Tue, Nov 26, 2013 at 9:57 AM, Chad Molnar <chad.molnar@lacity.org> wrote:

Don- we spoke with DOT last week and they assured us that they would not be enforcing the curb in front of UPS. Do you know for sure that they are ticketing today, or is this an old email that you are answering?

--

Chad Molnar
Chief of Staff
Councilmember Mike Bonin
City of Los Angeles
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On Tue, Nov 26, 2013 at 9:53 AM, Donald Duckworth <duckworth.donald@gmail.com> wrote:

Wow Council Office! We love you guys but don't understand why DOT enforcement can't be administratively directed to more pressing needs than enforcing an existing parking restriction that we have all agreed to change and is in the process of being changed!! DOT's enforcement during this time of year when such small businesses "make it or break it for the year" may well drive him out of business. I understand that the Council Office has a new employee assigned to save / create local small business jobs. Let's help him out by not putting the UPS Store and its employees out of work. Sorry for the extreme sense of frustration that must come through this email but we are really feeling neglected and helpless.

What can be done here?

Thank you.

----- Forwarded message -----

From: **Donald Duckworth** <duckworth.donald@gmail.com>
Date: Tue, Nov 26, 2013 at 9:10 AM
Subject: Re: Fwd: Re: UPS Store curbside
To: Mike Ravesh <store4417@theupsstore.com>
Cc: Miki Payne2 <miki@hbdrollinger.com>, Nate Kaplan <nate.kaplan@lacity.org>

I thought it was fixed, at least temporarily. I'll make some calls.

Nate, what's up?

On Tue, Nov 26, 2013 at 9:01 AM, Mike Ravesh <store4417@theupsstore.com> wrote:

Good morning Donald,
I was wondering if you there was any changes about our situation.
Please help
and remeber it is the busiest time of the year for my store and I
can't afford
losing customers.
Thank you so much
Mike Ravesh

----- Original Message -----

Received: 09:06 AM PDT, 10/25/2013
From: Donald Duckworth <duckworth.donald@gmail.com>
To: Mike Minaravesh <Store4417@TheUPSSStore.com>
Subject: Fwd: Re: UPS Store curbside

FYI. I intend to bring the council office representative to your store this morning a, Friday. Talk to you soon.

----- Forwarded message -----

From: "Donald Duckworth" <duckworth.donald@gmail.com>
Date: Oct 25, 2013 9:02 AM
Subject: Fwd: Re: UPS Store curbside
To: "Nate Kaplan" <natelkaplan@gmail.com>
Cc: "Miki Payne2" <miki@hbdrollinger.com>

Good morning Nate. I thought we had the fix on this business complaint all dialed in. Please see the message forwarded below from ups on Sepulveda at about 8929 South Sepulveda. Micki and Cody had sent an email on top of the

last one that I had sent you clarifying the request for 2 short term parking spaces in front of the business. It seems like we were all set to go. That was a couple weeks ago and now the owner is experiencing real difficulties. The holiday season is when this business makes it or breaks it. It's extremely important. And a matter of business survival. If this fix is going to take more than a week or so we need to request that the Councilman call the director of DOT and have all enforcement stopped pending the obvious solution. Please let me know what we have to do next.
Thank you

----- Forwarded message -----

From: "Mike Ravesh" <store4417@theupsstore.com>
Date: Oct 24, 2013 10:01 AM
Subject: Re: UPS Store curbside
To: "Donald Duckworth" <duckworth.donald@gmail.com>
Cc:

Hello Donald,

> I am writing to you again because I am losing customers everyday and it is
> becoming harder and harder to survive. The traffic people are sitting here
> every day waiting in their car to give ticket to my customers not giving
> them
> time to even drop their heavy boxes at the store and go to find a parking
> spot.
> Please help the customers who need to do their business in this store and
> help
> me to survive. I hate to lose customers daily. We seriously need your help.
> Thank you,
> Mike

>
>

> ----- Original Message -----

> Received: 08:00 AM PDT, 10/16/2013
> From: Donald Duckworth <duckworth.donald@gmail.com>
> To: Mike Ravesh <store4417@theupsstore.com>
> Subject: Re: UPS Store curbside

>
> Thanks Mike. Our Council Deputy just returned from being away
from the
> office. I'll check-in with him and get back to you. I understand
about
> the Holidays coming.

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> On Tue, Oct 15, 2013 at 10:51 AM, Mike Ravesh
> <store4417@theupsstore.com> wrote:

>
> > Hello Donald, hope you are doing well. I was wondering if there
are any
> > developments about my store's curb situation. I am getting a
lot of
> > complaints
> > from the customers about how hard it is to come to the UPS
Store to do
> > their
> > business and since Christmas holiday's is coming, it will get
very nasty
> in
> > here.
> > Please let me know if you could do anything and if there is
anything I
> can
> > do
> > to speed the process.
> > Thank you so much,
> > Mike

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